

information / edge

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**CASE STUDY:
MANUKAU CITY COUNCIL**



Te Kaunihera o
MANUKAU
City Council

Manukau City Council (MCC) is New Zealand's third largest territorial local authority with 307,100 inhabitants and a budget of over \$(NZ)351 million. The Council operated their financial and planning processes via a number of disparate systems and processes.

THE BENEFITS

Information Edge's solution provided the MCC with:

- A system allowing for greater expenditure accountability via the online budget bidding facility which incorporated 300 departments and budget holders
- Greater data integrity
- A structured change management programme and end-user training also led to 90% user acceptance / approval rating following the technology change
- A planning process with more efficiency, with better quality assurance standards and controls, enabling greater accuracy and visibility of information to drive decision-making

THE CHALLENGE

The Council needed to streamline all aspects of its financial planning process which had historically been run offline between disparate information sources and third-party management accountants.

INFORMATION EDGE SOLUTION

The Information Edge solution facilitated the Council's online budget bidding process thanks to the solution being web-based. This enabled budget departments to submit bids for budget allocation online, allowing for greater accountability and transparency in overall spending.

ROI

- 90% user acceptance / approval rating
- Greater planning efficiency and accuracy
- Increased data quality

" The Information Edge solution has allowed a wider audience for budget information and has led to increased awareness and acceptance of scrutiny of budgets... this has led to better ownership of the plan.."

Geoff Foster, Chief Financial Officer

" The system in place enables us to provide better governance for the communities that we serve by enhancing accountabilities and internal management processes"

Gary Pritchard, Senior Accountant, Compliance & Projects

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